**John Bloggs**24 Maple View, Cardiff, Wales, CF23 XXX  
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**Personal profile**

I am a very positive, proactive and enthusiastic person who works well both on my own and as part of a team. I am confident and motivated to aim high. I have a strong desire to develop a career in customer service.

**Education and qualifications**

2014-2019 Northview Park Secondary GCSEs Maths 4  
 English 5  
 Science 6   
 Design & Technology 4 French 5

**Employment and work experience**

2019-2020 Customer Assistant, Tesco Express

* Collected, replenished, organised and managed stock, and assisted a range of customers
* Worked under pressure and learned to stay positive and adapt in a diverse environment
* Strengthened my communication, numeracy, listening and customer service skills.

2017-2019 Mentor, Poplar Youth Club

* Lead a group of young people aged 9-13, working to promote an interest in learning.
* Helped them improve their self-confidence and academic achievement, and assessed their work to help them set targets.

**Other skills and achievements**

* Leadership: a successful captain for the school football team, with a proven track record.
* Employee of the month on three occasions during 2018
* Class President during 2018-2019
* Level 3 certificate in ‘Introduction to Mentoring Skills’ (2017)
* Team working: reliable, honest and capable, helping teams complete learning tasks and projects properly and on time.
* Short story published in ‘Write Now! Expressions of Youth’ (Young Writers 2016).

**Interests**

* I enjoy team and individual sports including football, cricket and badminton.
* At present, I play league football for Newark FC. This involves me training once a week (Thursday).
* Keen on technology, in my spare time I like to research this industry to keep myself up to date.

**Referees**

Available on request